

# Hamble Point Charter Membership – Frequently Asked Questions (FAQ)

## **1. How much sailing can I do with my membership?**

The number of sailing credits required depends on the time of year, the yacht you choose, and when you book. Last-minute bookings are usually cheaper, while peak-season availability may be limited. Choosing a smaller yacht in the winter season could allow you to sail for over 40 days in a year!

## **2. Do I need sailing experience to join?**

Not at all! If you are a beginner or have limited sailing experience, you can:

- Book a skippered charter to sail with or for you.
- Bring along an RYA-certified instructor for one-to-one training.
- Use your sailing credits to join one of our RYA sailing courses.

## **3. What if I don't have enough credits?**

You can easily add more sailing credits by:

- Increasing your monthly membership payment, or
- Making a one-off top-up (minimum 500 credits per top-up).

## **4. What happens to unused credits at the end of the year?**

If you have leftover credits, you can convert them into a gift voucher for the same value. This voucher can be used for services in the following year.

## **5. What can I spend my sailing credits on?**

Membership credits can be used for a wide range of services, including:

- Yacht charters (bareboat or skippered)
- Extras for your charter
- Hire of a skipper or RYA instructor
- RYA sailing courses and training
- Corporate sailing events
- Gift certificates and technical sailing clothing

## **6. Can I cancel my membership early?**

A one-month notice is required for cancellation. If you cancel before the end of your annual plan, we calculate the greater of:

1. The non-member value of services you've used, or
2. The total monthly payments due up to the end of the cancellation period.

Any shortfall must be settled at the time of cancellation.

## **7. Who are Hamble Point Yacht Charters and why choose us?**

Since 1993, Hamble Point Yacht Charters has built a reputation for exceptional care, service, and presentation of our charter yachts. Customer testimonials and repeat bookings reflect our high standards.

We are a family-run business offering:

- Bareboat and skippered yacht charters
- Corporate sailing events
- Private sail training and RYA sailing courses
- Seasonal events and sailing experiences

Our yachts are privately owned and unique, offering a variety of sizes and designs. All are based at Hamble Point Marina, where we maintain, clean, and prepare them to the highest standards. Visitors are always welcome to stop by and see the fleet.

